

Written statement of a key decision
Cabinet

Title	CQC Assessment report and Improvement plan
Decision maker	Cabinet Information about cabinet, including the names and contact details of the cabinet members, can be found here: http://councillors.herefordshire.gov.uk/mgCommitteeDetails.aspx?ID=251
Date of decision	30 July 2026
Report exemption class	Open
Reason for being a key decision	This is a key decision because it is likely to be significant having regard to: the strategic nature of the decision; and / or whether the outcome will have an impact, for better or worse, on the amenity of the community or quality of service provided by the authority to a significant number of people living or working in the locality (two or more wards) affected.
A notice was served in accordance with Part 3 (Key decisions) of The Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012.	
General exception or special urgency (as defined in the constitution)	No
Purpose	The purpose of this report is to present Cabinet with the outcome of the Care Quality Commission (CQC) Assessment and to approve Herefordshire's CQC Assurance improvement plan 2026-27
Decision	That: a) Cabinet notes the outcome of the Herefordshire CQC Assessment; b) Cabinet approves Herefordshire's CQC Assurance improvement plan 2026-2027; c) Cabinet authorises the Corporate Director Community Wellbeing to lead this improvement plan on behalf of the Council and to take all operational decisions, as set out within this report and appendices.
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mgIssueHistoryHome.aspx?IId=50055058

Options considered	To not approve the CQC Assurance improvement plan. This is not an option as the council would not have a structured way to deliver the necessary improvements following the publication of the CQC Assurance report.
Declarations of interest (see ▪ below)	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	5 August 2026

Councillor: Leader of the Council (Councillor Jonathan Lester)	Date 30 July 2026
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- a record of any conflict of interest declared by any executive member who is consulted by the member which relates to the decision;
- and
- in respect of any declared conflict of interest, a note of dispensation granted.